

ABSOLUTE FLOORING



AFTER CARE

Thank you for purchasing with Absolute Flooring and we trust you will be pleased with your new carpet or flooring. To help you care for your new floor we have some useful advice on vacuuming, cleaning, care and maintenance.

Carpet

Vacuuming - Vacuum your carpet regularly – 2-3 times a week. For loop pile carpets please use a suction head only, any vigorous beater heads or brushes will catch and lift the fibres creating a bobbled appearance. For cut pile carpet please vacuum with an upright cleaner with beater and brush.

Cleaning - Spillages are more easily removed if tackled quickly. Blot any liquid stain with a dry cloth first, then use a clean damp cloth soaked in warm water with a little white vinegar to blot the stain. Dab do not rub! Rubbing the pile surface could give it a bobbled or felted appearance.

Further Guidance - All carpets will shed excess fibre when first installed -it does not mean there is a defect. If you have chosen a natural fibre carpet it can, on rare occasions, contain slight traces of the outdoor environment due to it being a natural product; as such the manufacturer reserves the right to carry out small on site rectifications. Please remember that any product with a natural fibre is *NOT* completely stain free and must be taken care of.

Warranty - If the range you have chosen is Abingdon please visit www.abingdonflooring.co.uk, scroll down and click on the register your guarantee box to register for your warranty. If the range is Cormar please visit www.cormarcarpets.co.uk/warrantyform.php

Vinyls and LVTs

Protection - Vinyls and LVTs needs protection from grit and dirt to maintain its smooth finish. You can prevent any scratching or indentations by using felt pads or cups under heavier items of furniture. It is also advised to use coasters under items of pottery as unglazed bases can cause stains.

Cleaning - Firstly remove any dirt or grit by dry wiping so as to remove any loose soil. It is recommended you use a professional cleaner with a soft mop to remove any stains and prevent abrasions to the floor. Do not soak the floor but just gently rub with the mop and it will easily lift. For more stubborn stains act on these quickly - you can also use a watered down bleach solution to lift them out. To bring back the shine ensure you rinse over the floor thoroughly with clean water.

At Absolute Flooring we want you to be 100% satisfied with your carpet and flooring. If you have any questions about your new or existing flooring please don't hesitate to contact us.



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